



Companies and Intellectual  
Property Commission  
a member of **the dtic** group

**Notice 13 of 2021**  
**24 February 2021**

## **NOTICE TO CUSTOMERS**

### **PUBLIC APOLOGY ON CIPC'S NEW E-SERVICE WEBINAR DATED 23 FEBRUARY 2021**

Dear Customers

CIPC would like to apologise for failing to deliver on the webinar that was scheduled on the 23 February 2021 due to system Security issues during the session which led to complete cancellation of the webinar.

CIPC acknowledges the frustration that this may have created and will put measures in place to ensure that such incidences are prevented in future by improving on webinar infrastructure and security. The new E-Service webinars will be put on hold until further notice. Meanwhile a presentation video on the new E-services will be made available on our website:

[www.cipc.co.za](http://www.cipc.co.za).

We sincerely apologise for any inconvenience caused.

Yours faithfully,

**Adv. Rory Voller**  
**Commissioner: CIPC**  
**Date: 24.02/2021**