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05 December 2022

INVITATION TO THE ROAD ACCIDENT FUND (RAF) REGIONAL FOLLOW-UP STAKEHOLDER ENGAGEMENT: EAST LONDON, EASTERN CAPE

Dear Valued Stakeholder

The RAF cordially invites members of the legal fraternity to a follow-up Stakeholder Round Table Discussion as follows:

Date: Monday, 12 December 2022

Time: 10:00–13:00

Venue: Garden Court, Corner John Bailie And, Moore St, Quigney, East London

This emanates from the discussion held on 05 October 2022 at Hemingways Hotel, Corner Western Bypass and 02 River Drive, East London.

During the above-mentioned engagement, different stakeholders in attendance raised numerous complaints, issues and concerns with the RAF CEO. Due to the magnitude of all the matters raised, the CEO directed that operational stakeholder engagements be held according to different segments in order to give more time and do justice to all of them. This will provide an opportunity to improve relations and communication between the stakeholders and the East London regional leadership.

Furthermore, it will be an opportunity to create awareness about the RAF's transformation journey in line with its 2020–2025 Strategic Plan which operationally seeks to create awareness on:

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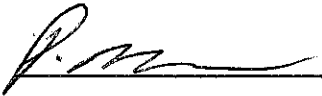
Board Members: Ms Thembelihle Msibi (Chairperson), Dr Nomonde Mabuya-Moloele (Vice Chairperson), Mr Hilmi Daniels, Ms Lorraine Francois, Mr Khotso Mothobi, Mr Moses Nyama, Dr Maria Peenze, Mr Thulani Tshabalala, Mr Bosa Ramantsi (Director-General's Representative)

Furthermore, it will be an opportunity to create awareness about the RAF's transformation journey in line with its 2020–2025 Strategic Plan which operationally seeks to create awareness on:

- Product benefits.
- Claims processing value chain.
- Settlement of claims in 120 (one hundred and twenty) days.
- New ways of lodging a claim.
- Service outlet awareness.

For further information on the engagement, please contact the Senior Manager, Stakeholder Relations: Mr Tshisikhawe Ndou, at tshisikhawen@raf.co.za or 082 691 2029. **RSVP by Friday, 08 December 2022 at 16:00.** Your attendance will be highly appreciated.

Yours sincerely



Ms Mpho Manyasha
Office of the Chief Executive Officer
Road Accident Fund